



# Hastings Highlands

*Beautiful By Nature*

## COUNCIL MEETING HIGHLIGHTS

### REGULAR MEETING OF COUNCIL, Operations, October 20, 2021

This summary is not inclusive of all agenda items. For a detailed account of the full agenda, please visit our website at [www.hastingshighlands.ca](http://www.hastingshighlands.ca) and select the Council Meetings, Agendas & Minutes icon

## 2021 Years of Service RECOGNITION

### Employee Years of Service Recognition

Council took an opportunity to honour the following employees for their years of service and contribution to the Municipality of Hastings Highlands:

- **Kenny Scott**, Operations Supervisor – 20 Years
- **Joan Nieman**, Financial Analyst, Payables– 20 Years
- **Margo Merritt**, Waste Site Attendant – 20 Years
- **Fred Davis**, Operator - 15 Years
- **Chris Armstrong**, Operator - 15 Years
- **Murray Maschke**, Operator – 10 Years
- **Dylan Rigelhof**, Operator, Waste and Facilities – 5 Years
- **Michelle Layland**, Custodian – 5 Years



Hastings Highlands

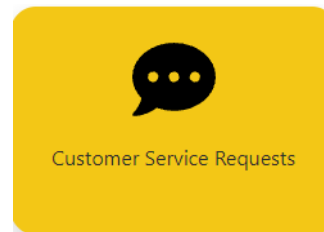
### BYLAW ENFORCEMENT

The Municipality amended the A.M.P.S Bylaw (2021-066) to include penalties for non-compliance of the Municipality's Exotic Animal Bylaw (2021-037). A copy of the Amended A.M.P.S Bylaw can be found on the Municipality's website under Municipal → Bylaw Directory.

### CUSTOMER SERVICE REQUESTS

#### Third Quarter Report (July-September)

The Municipality received 700+ Customer Service Requests (CSR) in the Third Quarter of 2021. The Municipality implemented the 'Customer Service Request' platform in October of 2020 as a way to consistently track, record and respond to Service Requests received from the public.



### ADMINISTRATION

Council passed Bylaw 2021-020 being a Bylaw to adopt an Emergency Management Program and Emergency Response Plan. A copy of this plan will be made available on the Municipality's website under Services→Hastings County and Emergency Service Information → Emergency Plan.



### FINANCE DEPARTMENT

Council accepted for information the Deputy Treasurers Quarterly Treasury Report. This report contains **Corporate Budget to Actuals** for the period of January 1, 2021, to September 30, 2021. A copy of the Operating Budget Report can be found on our website under Municipal→Financial Information→Budget Information.

**NEXT REGULAR MEETING OF COUNCIL: November 3, 2021 (Planning Meeting)**